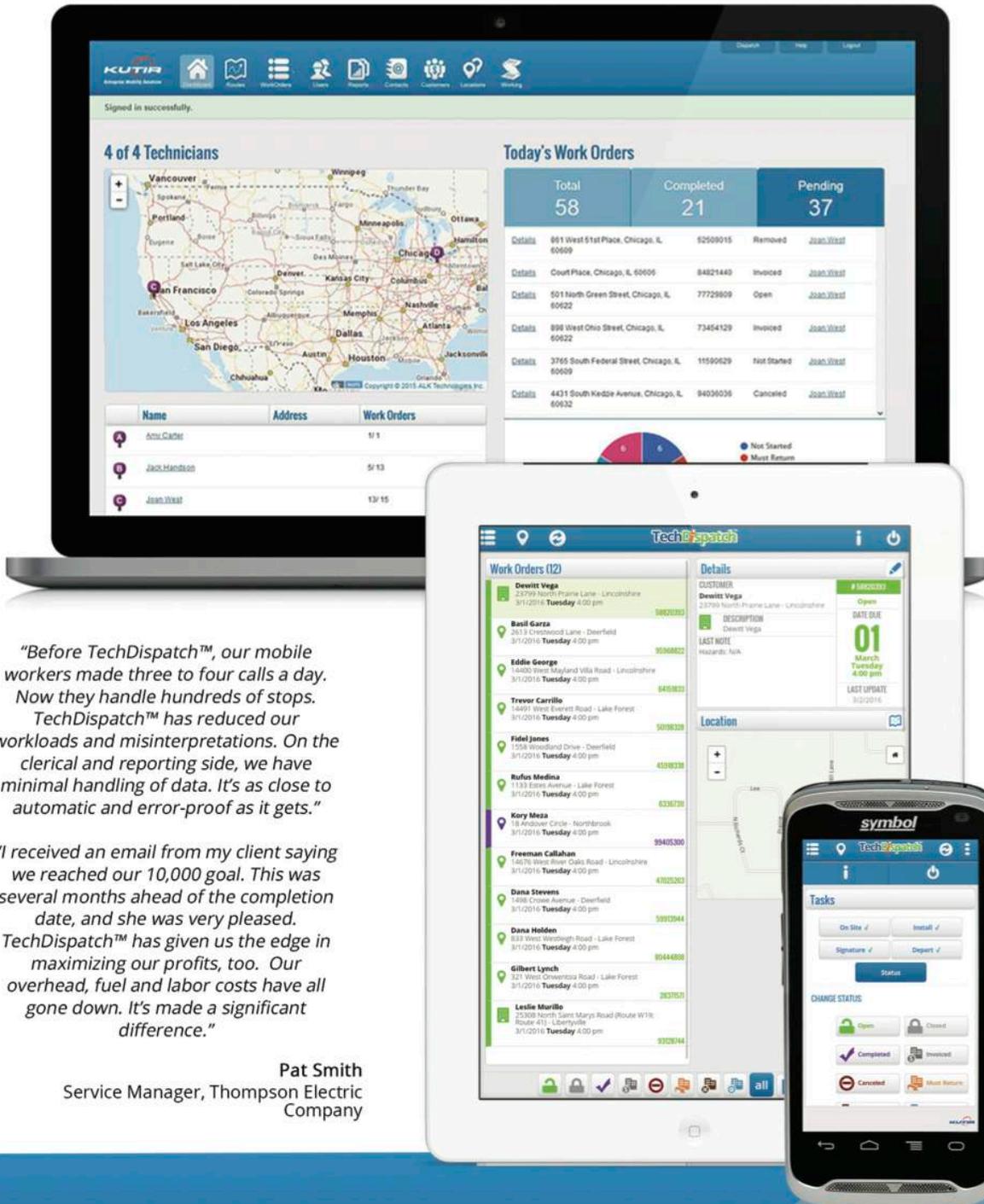


TechDispatch™

by Kutir Mobility



Winner
Zebra's 2015 ISV Award
of Excellence for North
America



"Before TechDispatch™, our mobile workers made three to four calls a day. Now they handle hundreds of stops. TechDispatch™ has reduced our workloads and misinterpretations. On the clerical and reporting side, we have minimal handling of data. It's as close to automatic and error-proof as it gets."

"I received an email from my client saying we reached our 10,000 goal. This was several months ahead of the completion date, and she was very pleased. TechDispatch™ has given us the edge in maximizing our profits, too. Our overhead, fuel and labor costs have all gone down. It's made a significant difference."

Pat Smith
Service Manager, Thompson Electric
Company

www.kutirmobility.com

Modern Mobile Solutions for the Modern Enterprise



MANAGING THE FIELD: MOBILE & DISPATCH PRODUCTIVITY

TechDispatch™ from Kutir Mobility is a full-featured, flexible, customizable, web and mobile framework designed to manage field service processes and personnel.

TechDispatch™ is an enterprise-class application and its functions include:

- Create, Manage Work Orders
- Create, Optimize Routes
- Work Order Dispatch
- GPS Technician Locations
- Fully-functional offline
- Mobile Data Synchronization
- Email/Print receipts and invoices
- Works on Android and iOS phones and tablets
- Reports and Analytics
- Customizable for any vertical

SERVICE TECHNICIAN Mobile Application

Key highlights of the mobile application used by field technicians:

- Device agnostic: Works on a wide variety of Android and iOS tablets, rugged mobile computing devices & smartphones
- Works in on-line and off-line modes
- Automatically synchronizes mobile data with the backend
- Customized work flows to guide the technician
- Route navigation with turn-by-turn directions
- Scan barcodes
- Capture images
- Capture signatures & get electronic service delivery confirmation

DISPATCH OFFICE APPLICATION (WEB-BASED)

Among other things, the Dispatch System includes work order management, technician assignment and real-time tracking.

Key highlights include:

- Multiple version for differing business needs
- Dashboard View to see status of the entire system including open & completed Work Orders
- Assign tasks to technicians based on their training, availability, proximity to a client location etc.
- Dispatch field service technicians
- Schedule tasks
- Track location of technicians in real-time
- Create either manual or optimized work order routes
- Customize work-flow tasks to be performed by technicians
- Manage accounts
- Capture parts & inventory use
- Create customized reports, invoices and billing
- Integrate with existing business applications
- Deployed in the cloud (SaaS)



REDUCE ERRORS, REDUCE MONTHLY SPEND

Use Kutir Mobility's Quick Analysis Tool, available upon request, to estimate monthly spend if you are using a cellphone-based or paper-based Work Order process.



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