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1-866-PRESYNCT

### Reference Customers

These are just a few of the many Presynct customers who have benefitted by 'greening' their organization and streamlining their operations with the Presynct Report Network:

- ★ San Bernardino County Sheriff, CA
- ★ South Coast Plaza Shopping Mall, CA
- ★ El Rancho Unified School District, CA
- ★ Omni Hotels, Worldwide
- ★ Argonne National Laboratory, IL



### The Company

Presynct Technologies, Inc. expanded into public safety incident reporting in 2004 with 15 years' experience in healthcare. In healthcare, we were creating, processing, storing, archiving, and retrieving thousands of reports a day. With hundreds of professionals in the field writing thousands of reports, not one of them ever had to come into the office. The efficiencies of training, technologies and operations made the system a success. The product has matured over the years with functionality that suits many different types of organizations that need to log activities, write reports, track cases, dispatch resources and analyze data!

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### Does this sound familiar?

There is a group of employees in your organization that writes periodic incident reports and tracks daily activities. They are a mobile workforce located throughout a particular area (city, state, region, etc.). Supervisors review and approve the reports, and the signed paper report is then stored in a filing cabinet. And perhaps some of the information is manually entered into an Excel spreadsheet or Access database for generating statistical or management reports. Everyone is incredibly proficient in filling out the forms and following the manual process. It works well. It's just that, although it's proficient, it's not very efficient – it's all paper-based and involves duplicate data entry!

### Your Forms, Our Software®

Presynct Technologies, Inc. developed an automated, comprehensive forms-based incident reporting system for premise-based and mobile workforce reporting. It operates as a stand-alone system or serves as an integrated data capture tool for document and content management solutions already in place. The Presynct paperless environment automates manual processes, dramatically cuts costs and reduces carbon footprint. Presynct uses digital versions of existing forms so there is **minimal training or behavior change** required on the part of the users.

### The Users

**Presynct\_OnDemand** is currently implemented in multiple organizational environments—police departments, shopping centers, schools, hotels, and sheriff's departments. The typical customer is a company or organizational unit that is required to report, process, manage, and archive incident data. Large and small organizations alike are potential users of **Presynct\_OnDemand**. The organization typically has a paper based or hand written incident report process, such as MSWord or PDF forms with no database, no workflow, and no archival system. This mechanical, non-digital process is usually a time consuming, expensive duplicate data entry process that is vulnerable to privacy breaches, lost documents, and human error.

### The Solution

**Presynct\_OnDemand** is a forms-based incident report writing system. Your organization's native forms are automated and then utilized from report creation all the way through distribution and archiving. Users complete reports using a mobile client, Android devices, iOS devices or their current local area network (LAN). Built within **Presynct\_OnDemand** is a complete approval-rejection tracking process. Finalized incident reports can be shared with others either inside or outside the organization using a cost-efficient paperless report distribution process with audit trail. The user acceptance has been nothing short of amazing! Please visit our web site for a more complete description of our system capabilities and benefits.

### The Technology

Your paper-based forms are converted into digital format so they can be accessed electronically with a web browser or mobile client. Each field on your forms is custom-configured for edit or read-only, required or not required, format (such as date or number of digits), or drop-down menus. Form field data are validated and mapped to the database for search, retrieval and management reporting. Updates/changes to forms are done through simple configuration files that can be edited quite easily, and forms are automatically updated when the next report is written.

### The Benefits

Incident data in Presynct can be shared with other databases; conversely, data within those other systems can be utilized by **Presynct\_OnDemand** without the need for software change. Role-based access and authentication ensure that appropriate security levels and permissions are enforced. Incident report audit trails track every occurrence of access with a date and time stamp in a log file. Reports are distributed electronically using configurable distribution matrices and e-mail links or attachments, creating a "green" paperless environment. Form fields and data formats are configurable to organizational preferences. Fully-integrated management reporting provides statistical analysis with charts or graphs. Distinct locations (departments, divisions, cities, etc.) are configured at install, allowing for data separation within large organizations. Individual reports can be marked *Confidential* so that only authorized users with confidential access permission can view sensitive data.

### The Hosted Option

**Presynct\_OnDemand** is a hosted browser-based incident reporting environment that is affordable, easy to use, demands few, if any, IT staff resources, and simultaneously operates in a discrete and a shared paperless environment. Users write reports in the system using digital versions of existing paper forms. This method of data entry accelerates user adoption, minimizes training time, and significantly reduces ongoing costs, especially when compared to intricate, menu-driven systems, or printable PDF forms with no database storage. The hosted subscription model provides economies of scale to even the smallest of departments and saves energy and infrastructure costs for all organizations.

### What Our Customers are Saying

- ★ "We wanted a professional-looking, paperless system that would be easy to use and save time. And that's what we got!" (Police Dept)
- ★ "We are extremely pleased with how Presynct has conformed to what the County needs, and we're very impressed with the service and responsiveness of the competent technical staff." (Sheriff)
- ★ "We implemented Presynct as part of our 'Go Green' initiative. We've eliminated a lot of waste and saved a lot of money with Presynct by not having to buy printer paper and cartridges or making multiple paper copies of our incident reports." (Security)
- ★ "Presynct's electronic distribution means our Property Managers get access to data in real-time." (Housing)
- ★ "It takes no effort. It looks like a regular report that he or she is used to writing...It will ultimately be way less paper and less manual input into the record system." (Police Dept)
- ★ "I believe the Presynct product has improved our ability to not only be more accurate, but also more efficient. We're saving time and money and keeping officers in the field." (Police Dept)
- ★ "I see an immediate savings of money and time. There will be an overall 90% reduction in paper." (Township)
- ★ "Frankly, I will admit that I was a little nervous about making the change. People resist change and this was a big one for our department. But being able to use our department's existing MSWord forms made the transition a breeze." (Police Dept)