



COLLECTIVE DATA

Success Story

Serving the 43rd largest city in the U.S., the City of Raleigh Police Department tracks **over 1700 pieces of equipment** needed to support their mission with Collective Data software.

Since 2005, the City of Raleigh Police Department has been using Collective Data software to improve inventory management in their operation. They needed software that would be used by their Quartermaster personnel to track everything from police uniforms, equipment, accessories, hand-held radios and more.

"We wanted something that was relatively easy to use by our Quartermaster personnel, as well as a system that was customized to suit our unique needs," said Brian Daniels, Sr. System Administrator for the City of Raleigh Police Department.

Ease of use saves the I.T. department valuable time.

"From a systems administrator perspective, our I.T. department has benefited immensely from having this system," commented Daniels. "It provides all of the necessary perks we require from the software such as ease of use, stability, and ease to administer. All of these things add up to less oversight we have to provide, which frees up I.T. personnel to focus on more pressing issues."

Required documentation becomes more efficient.

The police department is required by the City of Raleigh to reconcile their inventories with the Accounting Division at least once a year. Utilizing various reports from within their software they are able to compare the results to the equipment they have on hand. These reports and findings are then turned over to the City Accounting Division for oversight.



The Customer
**City of Raleigh, NC Police
Department**

Industry
Government

of Assets Tracked
1,700

"We're convinced
that we've saved
a large amount of
money by converting
to an electronic
inventory system."

-Brian Daniels,
Sr. System Administrator,
City of Raleigh, NC
Police Department

Besides the ability to provide the reports needed for reconciliation, they have used the software to improve other aspects of their operation:

- **Equipment issuance and inventory processes are more efficient.**
- **Time consuming hand-written inventories or spreadsheets are no longer necessary.**

"Our I.T. department prides itself on providing the best technology to our personnel, and the Collective Data system has proven to meet these criteria time and time again," said Daniels.

By having a better way to track their equipment, the City of Raleigh Police Department has been able to save money, as well as keep track of the mission-critical equipment that officers use on a daily basis serving their community. Tax payers can be confident that their tax dollars are hard at work in this organization.

To learn more about how Collective Data software can help improve productivity in your operation, contact us today.

www.collectivedata.com

800-750-7638

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Above: Members of the I.T. Department (from left to right): Nicholas Newbill, Jorge Lopera, Marty Hogan, Brian Daniels, Beki DeArmas, Lawrence Cullipher, Karen Whitlow, Officer John Maultsby



Above: Members of the Quartermaster Staff (from left to right): Bridgette Farmer, Carol Saunders